

## Job Profile

- Assist the team to implement and user test any new product development / enhancement in the Cash Management Solution
- Assist the team to conduct user acceptance and sanity testing in the Cash Management Solution which will ensure to build customer confidence on the solution, thereby increasing volumes and the revenue to the Bank
- Assist the team on client servicing by conducting simulations / attending to new requirements raised to the team by key stakeholders
- Assist the team to conduct host to host related testing, API and WebService (WS) testing
- Manage Onboarding of Corporate and SME customers to Nations Direct Enterprise (NDE) and Open API Banking solutions
- Work closely with Corporate and SME Business in order to meet the set customer acquisition and revenue targets
- Educate Corporate and Commercial banking frontline staff on Nations Direct Enterprise (NDE) product capability and create awareness of cash management products
- Ensure business viability and profitability of the Transactional Banking business by monitoring customer revenue and identifying cost reduction

## Special Skills

- Sound knowledge of Transaction banking products and services offered to corporate and commercial banking customers
- Experience in handling UAT for banking systems and/or e banking systems
- High technological literacy with knowledge in system integrations
- Strong customer and interpersonal skills
- Strong communication skills in verbal, written and presentation, strong negotiation and project management skills

## Experience & Qualifications

- A minimum of 5 years experience in a Bank / Financial institution / Service Industry
- A part qualification in Banking or CIMA/CIM/ACCA/ACA
- Previous experience in Corporate, Middle Market or SME Banking would be advantageous
- Experience in API testing, WebService (WS) using SOAPUI and POSTMAN would be an additional qualification